



EUROPEAN COMMISSION
DIRECTORATE-GENERAL FOR HEALTH AND FOOD SAFETY

Crisis preparedness in food, animals and plants
Animal health

Refugees crisis from Ukraine

-Special arrangements for pets' entry-

Special arrangements have been put in place to facilitate the non-commercial movement of pet animals travelling with their owners from Ukraine or with EU citizens currently living in the Russian Federation or Belarus and wishing to return to the EU with their pets in emergency circumstances.

The table in Annex summarises the contact information of competent authorities/points of arrival in Member States to be used for non-commercial movement of such pet animals into the EU territory. It also provides the national web pages to be consulted for further information in this regard.

ANNEX – 11 March 2022

Member States and EEA/EFTA countries applying the flexibility in Regulation (EU) 576/2013		Contact information	Web page for further information
ISO code	Name		
AT	Austria*	petsukraine@gesundheitsministerium.gv.at	
BE	Belgium*	import@favv-afsca.be	NL: https://www.favv-afsca.be/professionelen/dierlijkeproductie/reizengezelschapsdieren/#Oekraïne FR: https://www.favv-afsca.be/professionnels/productionanimale/voyageranimauxcompagnie/#Ukraine EN: https://www.fasfc.be/animals/travelling-pets
BG	Bulgaria	ukraine@bfsa.bg BC@bfsa.bg AHW@bfsa.bg	
CH	Switzerland*	petsukraine@blv.admin.ch	Reisen mit Heimtieren(admin.ch) https://www.blv.admin.ch/blv/en/home.html

Member States and EEA/EFTA countries applying the flexibility in Regulation (EU) 576/2013		Contact information	Web page for further information
ISO code	Name		
CY	Cyprus*	Director of Veterinary Services: director@vs.moa.gov.cy ; Veterinary Services Larnaca: dvs.larnaca@vs.moa.gov.cy ; Vet. Serv. BIP Larnaca International Airport: biplac@vs.moa.gov.cy	
CZ	Czech Republic*	int@svscr.cz	https://www.svscr.cz/zdravi-zvirat/
DE	Germany*	UkraineHeimtiere@bmel.bund.de	https://www.bmel.de/DE/themen/tiere/haus-und-zootiere/einreise-heimtiere-ukraine.html
DK	Denmark*	email@fvst.dk	https://www.foedevarestyrelsen.dk/english/ImportExport/Travelling_with_pet_animals/Pages/Pets-and-the-situation-in-Ukraine.aspx
EE	Estonia*	darja.trohhatsova@pta.agri.ee pta@pta.agri.ee	https://pta.agri.ee/koera-kassi-ja-valgetuhkruga-ukrainast-eestisse (Information available in Estonian, English, Ukrainian and Russian)
EL	Greece*	petsukraine@minagric.gr	

Member States and EEA/EFTA countries applying the flexibility in Regulation (EU) 576/2013		Contact information	Web page for further information
ISO code	Name		
ES	Spain*	importacionanimal@mapa.es	ES: https://www.mapa.gob.es/es/ganaderia/temas/sanidad-animal-higiene-ganadera/protocoloanimalesdecompaniaucraniadefinitivo_1_tcm30-614144.pdf EN : https://www.mapa.gob.es/es/ganaderia/temas/sanidad-animal-higiene-ganadera/protocolofactionsintheeventofthearrivalofpetanimalsfromukraine_1_tcm30-614604.pdf
FI	Finland*	kolmasmaa@ruokavirasto.fi	https://www.ruokavirasto.fi/en/companies/import-and-export/import/animals-and-animal-products/topical/
FR	France*	import.dgal@agriculture.gouv.fr arnaud.chatry@agriculture.gouv.fr franck.faivre@agriculture.gouv.fr	https://agriculture.gouv.fr/rage-informations-grand-public-et-voyageurs
HR	Croatia	veterinarstvo@mps.hr	
HU	Hungary	aai@nebih.gov.hu	https://portal.nebih.gov.hu/ua-pet

Member States and EEA/EFTA countries applying the flexibility in Regulation (EU) 576/2013		Contact information	Web page for further information
ISO code	Name		
IE	Ireland*	<ul style="list-style-type: none"> • Dublin Airport (+353 (0) 87 417 8986) petmove@agriculture.gov.ie • Dublin Port dubport.petmove@agriculture.gov.ie • Shannon Airport PetsShannon@agriculture.gov.ie • Cork Airport corkpetmove@agriculture.gov.ie • Ringaskiddy Port, Cork corkpetmove@agriculture.gov.ie • Rosslare Europort europort@agriculture.gov.ie 	https://www.gov.ie/en/publication/21d40-pet-travel/
IT	Italy*	UA-pets@sanita.it	https://www.salute.gov.it/portale/news/p3_2_1_1_1.jsp?lingua=italiano&menu=notizie&p=dalministero&id=5820 (Information available in Italian and English)
LT	Lithuania*	ukrainepets@vmvt.lt	https://vmvt.lt/naujienos/temporary-procedure-pet-animals-entering-lithuania-ukraine-updated-links?language=en
LV	Latvia*	pasts@pvd.gov.lv	

Member States and EEA/EFTA countries applying the flexibility in Regulation (EU) 576/2013		Contact information	Web page for further information
ISO code	Name		
LU	Luxembourg*	info@asv.etat.lu	
MT	Malta*	petstravel.mafa@gov.mt (+356 21650393)	https://agrikultura.gov.mt/en/vrd/Pages/travelPet.aspx
NL	Netherlands*	Amsterdam-Schiphol airport aas@nvwa.nl Any other place info@nvwa.nl	
NO	Norway*	postmottak@mattilsynet.no	http://www.mattilsynet.no/ukraina
PL	Poland*	konfliktua@wetgiw.gov.pl	https://www.wetgiw.gov.pl/
PT	Portugal*	acsccdim@dgav.pt Teresa Mello e Castro: tcastro@dgav.pt Paula Domingos: pdomingos@dgav.pt	https://www.dgav.pt/destaques/noticias/entrada-em-portugal-de-refugiados-da-ucrania-com-animais-de-companhia/
RO	Romania*	infoucraina@ansvsa.ro	http://www.ansvsa.ro/blog/derogari-pentru-intrarea-pe-teritoriul-romaniei-a-animalelor-de-companie-din-ucraina/

Member States and EEA/EFTA countries applying the flexibility in Regulation (EU) 576/2013		Contact information	Web page for further information
ISO code	Name		
SE	Sweden*	PetUkraine@jordbruksverket.se	https://jordbruksverket.se/languages/english/movement-of-dogs-cats-and-ferrets https://jordbruksverket.se/om-jordbruksverket/krisberedskap/rysslands-invasion-av-ukraina (Information available in Swedish, Russian and Ukrainian)
SI	Slovenia*	pets-crisisUA.uvhvvr@gov.si	SI: https://www.gov.si/novice/2022-02-28-odstopanja-za-netrgovske-premike-hisnih-zivali-zaradi-izrednih-razmer-v-ukrajini/ EN: https://www.gov.si/en/news/2022-02-28-derogation-for-non-commercial-movements-of-pets-due-to-the-exceptional-situation-in-ukraine/
SK	Slovakia*	pets.ua@svps.sk	SK: https://www.svps.sk/ EN: https://www.svps.sk/english/ PERMIT/ДОЗБИЛ/POVOLENIE https://www.svps.sk/zakladne_info/El_Tlaciva.asp?hot=u1#ukrajnasz

* Member States and EEA/EFTA countries that have given express permission to publish contact information during the Ukrainian crisis.

Non-EU countries specific arrangements for pet animals		Contact information	Web page for further information
ISO code	Name		
GB	Great Britain	pettravel@apha.gov.uk Pet travel helpline: +44 (0)370 241 1710	Bringing your pet dog, cat or ferret to Great Britain - GOV.UK (www.gov.uk) https://www.gov.uk/guidance/put-your-pet-in-rabies-quarantine
IL	Israel	Hotline: +972-3-9485555	https://www.gov.il/he/departments/news/facilitating_the_import_of_pets (Only available at this moment in Hebrew)