Municipal Citizens' Survey 2024 - Questionnaire C

In this questionnaire, you will be asked about the following key topics: **Housing, environment, transport and safety**



Please, mark your answers using the following scheme: $\bigcirc \otimes \bigcirc$ If you want to invalidate an answer, use the following mark: $\bigcirc \oplus \otimes$.

Please enter the numbers in the dotted boxes provided.

Text fields are labelled with the "hand with pen" symbol. Dashed boxes within the text fields can be ignored; these are used for subsequent evaluation.

Do you have any questions about the questionnaire or the citizen survey? You can reach us at 0351 488 6922 or umfrage@dresden.de

only, please)
(keywords only, please)
WiD)



5. a. How many apartments are there in your building in total (including your apartment)? For buildings with several entrances, please only take into account the apartments accessible via your house entrance/stairwell. (If you do not know the exact number, please estimate)								
5. b. How many of them are empty? (if none, please enter "0")								
	before 1918	1918 to 1945	1946 to 1970	1971 to 1990	1991 to 2000	2001 to 2010	2011 to 2020	from 2021
6. When was the building you live in originally completed ? This does n refer to the building's renovation. (If you do not know exactly, please estimate.)	ot	0	0	0	0	0	0	0
7. a. Do you live in a shared apartment (Wohngemeinschaft [WG])? (WG: Several adults living together, no joint management)								
O yes	O no (continue	e with qu	estion 8	.)				
7. b. How many people, including yourself, currently live in your share	d apartment (WG) ?						
8. Is there a contractually agreed monthly rent to be paid for the apar	tment you live	in?						
O yes, in full O yes, in a reduced amodefects)	ount (e.g. due	to	O no (c	ontinue	with que	estion 13	3.)	
9. When you rented the apartment, did you have to present your land Welfare Office (Sozialamt)?	lord with a cer	tificate o	of eligibi	lity for h	ousing	(WBS) fr	om the S	ocial
O yes O no			O I don	't remer	nber			
10. Do you have one of the following types of tenancy agreement?	7,11							
O yes, a graduated rental agreement (rent increases are fixed in advance for certain dates) O yes, an index-linked rental index (rent is linked to the index)			O no					
For the following questions regarding your housing costs, your last ren	t notice and ye	our last ι	utility bil	I will ce	rtainly b	e of help).	
11. What were the monthly costs for your apartment in February 202 (Please round to full euros (EUR) and do not enter decimal places)	4 ?							
total rent in euros)					
basic rent without operating costs in euros)					
monthly ("cold") operating and ancillary costs – excluding heating and hot water costs in euros (usually as a prepayment amount))					
operating and ancillary costs are	O with gar							
average monthly costs for heating and hot water in euros (including costs for coal and other fuels, please divide by 12 for annual purchases)								
Who do you pay the costs for heating and hot water to?	O to the land							AG)
12. How long have you been paying the basic monthly rent at this level (This does not refer to a potential change in the amount of the advance)		operatin	g costs)					



since month (1 12)								
since year (e.g. 2018)								
13. How much was your mo	onthly advance	payment for	electricity in Fe	e bruary 2024 ir	n euros?			
14. a. How much living spa hallway, etc., including half					room, WC,			
14. b. How many living spa bathroom, WC, hallway)?	aces of 6 m ² or	more does you	ur apartment ha	ave (excluding	kitchen,			
Environment								
15. Was the proximity to g	reen spaces an	d the country	side important	for your choice	e of home?			
O yes			(O no				
16. To what extent do you	perceive noise	in your neigh	bourhood? (Ple	ease put a cross	in each line.)			
			1 = no perceptio	on 2	3			ery strong rception
noise in general			0	0	0	()	0
road traffic noise			0	0	0	()	0
railway noise			0	0	0	()	0
air traffic noise			0	0	0	()	0
noise from construction sit	es		0	0	0	()	0
noise from trade/industry			0	0 0	0	()	0
noise from neighbours/pas	ssers-by		0	0	0	()	0
noise from recycling contai	ner sites			0	0	()	0
17. How do you find out in	formation above	it the followin	g climate and	weather aspect	ts in your poigh	hourhood? /m	ultinle answers	nossible
271 Tow do you find out in	newspapers/m agazines			(warning lanns	internet	personal conversations (e.g. with neighbours)	other sources of information	not at all
heat								
flood								
heavy rain								
groundwater level								
18. a. Is the house in which	you live							
					yes	no	don	't know
in a legally designated floor		-t1-2			0	0		0
in an area with temporarily		ater levels?			0	0		0
in an area at risk from heav	/y rain?				0	0		0



18. b. Have you taken measures (or have measures been taken) in the house in which	ch you live to preve	nt	
	yes	no	don't know
flooding?	0	0	0
high groundwater levels?	0	0	0
heavy rain?	0	0	0

19. Do you feel stressed by the heat in your home or in your neighbourhood when the high summer temperatures persist?								
	no	not really	so/so	I would say so	yes			
heat stress in the home	0	0	0	0	0			
heat stress in the neighbourhood	0	0	0	0	0			

20. How do you rate the following statements on climate change?					
	fully agree	tend to agree	so/so	tend to disagree	do not agree at all
Man-made climate change exists.	0	0	0	0	0
I can already feel the effects of climate change.	0	0	0	0	0
Climate change will have an even greater impact on future generations.	0	0	0	0	0
I am prepared to change my behaviour for the benefit of our climate (e.g. mobility, consumption, energy consumption).	0	0	0	0	0

Transport

	<u> </u>	1	2			
21. How often do you use the following means o	f transport in yo	our everyday life	17			
(Please put a cross in each line.)						
	daily/almost daily	3-4 days per week	1-2 days per week	1-3 days per month	rarer	never
only on foot	0	0 4	0	0	0	0
bicycle	0	0	0	0	0	0
motor vehicle	0	0	0	0	0	0
bus and train/local public transport	0,0	0	0	0	0	0

22. How satisfied are you with the development of the transport system and the traffic situation in Dresden over the last two years?								
	very satisfied	satisfied	so/so	dissatisfied	very dissatisfied	l cannot judge		
road safety	0	0	0	0	0	0		
development of public transport services	0	0	0	0	0	0		
road condition (surface etc.)	0	0	0	0	0	0		
car parks in the urban area	0	0	0	0	0	0		
development of the network of cycle paths and roads suitable for cycling	0	0	0	0	0	0		
range of bicycle parking facilities in the urban area	0	0	0	0	0	0		
conditions for pedestrians in the urban area	0	0	0	0	0	0		
street tree planting/greening of street spaces	0	0	0	0	0	0		
accessibility in the urban area (e.g. for wheelchairs, walking frames, pushchairs)	0	0	0	0	0	0		
car sharing offer	0	0	0	0	0	0		
Bikesharing offer (rental bike)	0	0	0	0	0	0		



23. Which smartphone applications or apps do y mobility services? (multiple answers possible)	ou use at least or	nce a week to se	earch for the l	est transport rou	te in the city or t	o book
☐ car navigation system	DB Navigator] MOBIshuttle		
l <u> </u>] teilAuto] Wheelmap		
	l Lime			Accessibility info	ormation portal	
] nextbike/MOBIb	ike		I none/do not kno		
	l Fairtiq			,		
□ more: ﷺ						
24. a. Since 2018, there have been so-called " Mo (MOBIbike) and electric charging stations are con						sharing
O I have already used offers from "MOBIpunkte	".					
O I have heard of MOBI or "MOBI points" but ha		em. (continue w	vith question 2	25. a.)		
O I do not know (continue with question 25. a.)		•	·	,		
24. b. What services have you already used at N	10Blpunkt? (mult	iple answers po	ssible)			
☐ bike sharing (MOBIbike)	car sharing (MO	Blcar)		charging an elec	tric car	
-		i				
24. c. Do you use bike sharing (MOBIbike) in add	lition to bus and t	t rain (e.g. for th	e last leg to y	our destination)?		
O yes, frequently	yes, rarely			no, never		
			, 4			
25. a. How many bicycles do you own in your ho enter "0" if none available)	ousehold that are	ready for use (r	not electric bio	cycles)? (please		
25. b. How many electric bicycles (including ped (please enter "0" if none available)	lelecs) do you ow	n in your house	hold?	•		
25. c. How many cargo bikes or bike trailers do (please enter "0" if none available)	you own in your h	nousehold?				
25. d. How many electric standing scooters (e-s (please enter "0" if none available)	cooters) do you o	wn in your hous	sehold?			
26. As a cyclist , how satisfied are you with devel cycle in the city, please continue with question 2		len? (Please thi	nk mainly of t	he last two years.)	(If you do not cy	cle or never
	very satisfied	satisfied	so/so	dissatisfied	very dissatisfied	I cannot judge
quick and direct accessibility to your chosen destinations by bike	0	0	0	0	0	0
signposting for cyclists	0	0	0	0	0	0
opening one-way streets for cyclists travelling in the opposite direction	0	0	0	0	0	0
safety for cyclists	0	0	0	0	0	0
acceptance of cycling by other road users	0	0	0	0	0	0



27. a. Do you have motorised and registered ve	hicles in your househ	nold (excluding car sharing)?	
O yes		O no (continue with question 28. a.)	
27. b. Please indicate the type of each individua	l vehicle.		
vehicle 1	O car	O motorbike, moped, moped	
vehicle 2	O car	O motorbike, moped, moped	
more, how many?			
27. c. What type of engine is used to power the	vehicles just mention	nad? (nlease use the same order as in a	upstion 27 h)
27. C. What type of engine is used to power the	1	<u>`</u>	·
vehicle 1	O petrol engine O electric motor	O diesel engine O other	O hybrid engine
vehicle 2	O petrol engine O electric motor	O diesel engine O other	O hybrid engine
27. d. Do you use the vehicles mentioned privat (please use the same order as in question 27. b.)		ess purposes?	
vehicle 1	O private	O on business	
vehicle 2	O private	O on business	
27. e. Approximately how many kilometres were b.)	e covered by the veh	ricles mentioned in 2023? (please use th	he same order as in question 27.
vehicle 1		Cill	
vehicle 2		ot The	
		10	
28. a. Are you planning to purchase (another) el	lectric car (not a hyb	rid) for your household in the next few	years?
O no/not from today's perspective (continue win	th auestion 29. a.)	O yes, this year or next year (2024, 2	.025)
O yes, but in 3 or 4 years at the earliest (2027, 2		O yes, but later than in 4 years (from	
, , , , , , , , , , , , , , , , , , , ,			·
28. b. If you are planning to purchase an electric	car (not a hybrid ca	r): What applies to you? (only one entr	ry possible)
O I'm replacing my petrol/diesel car with it.		O I'm still keeping my petrol/diesel c	ar.
O I'm using it to replace my electric car.		O I'm still keeping my electric car.	
O I didn't have a car before.		O something else	
28. c. If you own an electric car or are planning to (multiple answers possible)	to purchase an electi	ric car (not a hybrid car): Which of the f	following applies to you?
☐ I already have a private charging facility.			
☐ I can have a private charging facility installed	at my home.		
☐ I can charge at public charging points near my	home.		
☐ I can charge at my place of work.			
U I can charge at nublic charging points near my	workplace		



29. a. Did you travel by long-distance	bus (e.g. Flixbus) in 2023 (regar	diess of the departur	re point)?		
O yes	O no (continue with qu	uestion 30. a.)			
29. b. How often did you travel by long (outward and return journey = 2 journey)					
29. c. To which destinations did you tr	avel by long-distance bus? (mu	Itiple answers possib	ole):		
destinations in Saxony	\square destinations in the r	est of Germany	destination	ns abroad	
29. d. If there had been no long-distant possible)	ce buses: Which mode of trans	sport would you prol	bably have used i	in their place? (m	nultiple answers
□ car	☐ ride share		□ plane		
☐ rental car/car sharing	☐ train		☐ probably w	vouldn't have tra	velled at all
30. a. Have you or members of your he	ousehold travelled by plane (fr	om any airport) in the	e last two vears?		
O yes	y plane (iii	O no (continue with	<u> </u>		
		· · · · · · · · · · · · · · · · · · ·	, ,		
30. b. Please indicate the number of fl with a domestic feeder flight only as a return journey = 6 flights)					
within Germany – private					
on business					
to other European destinations – priva	ite	cilli			
to other European destinations – on b	usiness	O'C			
to non-European destinations – privat	e OO				
to non-European destinations – on bu	siness				
Safatu					
Safety					
31. How safe do you feel in?	very safe	safe	so/so	unsafe	very unsafe
your apartment	0	O	0	O	O
your neighbourhood during the day	0	0	0	0	0
your neighbourhood at night	0	0	0	0	0
the city of Dresden in general	0	0	0	0	0
the city of Dresden during the day	0	0	0	0	0
the city of Dresden at night	0	0	0	0	0



trams/buses during the day

parks and green spaces during the day

parks and green spaces at night

trams/buses at night

O yes	0	no (continue witi	n question 33.)		
32. b. Which places, squares, streets or neighbourhoo	ds are these?				
34					
			<u> </u>		
32. c. Why do you feel unsafe there?					
			f11		n
			<u> </u>		<u></u>
22. How often has the following become did not in the		d : Als s s a4 4s			
33. How often has the following happened to you in you	our neignbournoo	a in the last two	never	once	several time
Лу apartment was burgled.			0	0	0
comething was stolen from me (worth over 50 euros).			0	0	0
was beaten and injured or physically attacked in some	e other way.		0	0	0
was sexually harassed or assaulted.			0	0	0
44. How often have you done the following things with			\ 		
talked to neighbours about events or problems.	very often	often O	sometimes	rare	never
did something together with neighbours in my free		10,			
ime (e.g. drank coffee, enjoyed a meal, played	0	0	0	0	0
sports). lent something to neighbours (e.g. tools, food) or	70,				
ran small errands (e.g. watering flowers, emptying	0	0	0	0	0
etterboxes, shopping).					
85. How much do you agree with the following statem	ents?				
	agree fully	agree	so/so	disagree	do not agree a all
can trust most of the neighbours here.	0	0	0	0	0
People in my neighbourhood often have arguments.	0	0	0	0	0
When it comes down to it, I can rely on my neighbours.	0	0	0	0	0
The people in my neighborhood are willing to help and support each other.	0	0	0	0	0

36. Please indicate how much this bothers you personally and how often you see it in your neighbourhood.										
	How much does that bother you?					How often do you realise this?				
	not at all	less so	somewh at	strong	very strong	never	rare	occasion ally	often	very often
litter lying around, e.g. paper, broken glass, cigarette butts, dog faeces	0	0	0	0	0	0	0	0	0	0
damaged objects or buildings, e.g. litter bins, letterboxes, bus stops	0	0	0	0	0	0	0	0	0	0
arguments and fights in public	0	0	0	0	0	0	0	0	0	0
people who bully others, provoke, shout at or insult others	0	0	0	0	0	0	0	0	0	0

people who bully others, poor insult others	rovoke, shout at	0	0	0	0	0	0	0	0	0	0	
At this point, we would li	ke to ask you a f	ew more	question	ns abou	t your pe	rsonal c	ircumstaı	nces.				
37. a. What is your marital	status?											
O married/registered partr O widowed/registered part O divorced/registered part O single	tner deceased	vith quest	ion 38.)									
37. b. Do you live together	in a cohabitation ?			0	yes			O no				
38. Which gender do you id	dentify with?			0	male	1	O female O diverse					
Please complete the following questions for yourself and – if you $\underline{\text{live with}}$ a partner – also for them.												
39. a. In which year were you born?												
39. b. In which year was your partner born?												
40 Which is the highest and real least a well-free transfer and the second seco												
40. Which is the highest general school-leaving qualification you and your partner have obtained to date? (only one entry possible in each case)												
	"allgemeine Hochschulreife", "Abitur"	e", "fachg	chschulreif gebundene hulreife"	abso Mittle")	ilschul- chluss" ere Reife", ar 10)	abs	ptschul- chluss" r 8 or 9)	without o	ed school completing ear 8	still at	school	
you yourself	0	()		0		0	ı	0	C)	
partner	0	()		0		0	1	0	C)	
41. What is your and your p	partner's highest p	rofession	al qualifica	ation? (o	nly one er	ntry possi	ble in each	case)				
	university degree, doctorate	degree, e	university ngineering gree	techr equ	craftsman, nician or ivalent fication	vocatio as a skil	npleted nal training led worker similar	vocation perio certif	ualification, nal training od with icate of pletion	no com vocationa (ye	l training	
you yourself	0)		0		0	-	0	C)	
partner	0	(<u> </u>		0		0		0)	



42. What is your and your partner's main employment status? (only one entry possible in each case)										
	full-time employees (including those on contractual leave)	part-time employees (including those on contractual leave)	mini job or marginally employed	trainees/ appren- tices	at school/ students	unem- ployed/ job- seeker	transitional status (early retirement)	in retirement /pension	housewife/ house- husband	something else
you yourself	0	0	0	0	0	0	0	0	0	0
partner	0	0	0	0	0	0	0	0	0	0
Please only answer the follo	owing quest	ion if you c	r your parti	ner are gaiı	nfully employe	ed.				
43. What is your and your partner's professional position? (only one entry possible in each case)										
	self-employe persons wit (paid) employees	h perso without	ons as (paid) f		senior or research employees, civil servants in the higher civil service	mid-level employees mid-level o senior civi servants	s, ordina or employ	ees, sl		unskilled or semi-skilled
you yourself	0	0)	0	0	0	0		0	0
partner	0	0)	0	0	0	0		0	0
44. What is the nature of the	he employm	ent relation	onship?							
you yourself			☐ limited i	n time	□ur	llimited in t	time	☐ tempe	orary work	
partner			☐ limited i	n time	□ur	llimited in t	time	□ temp	orary work	
Please answer questions 45	5. a. and 45.	b. only if y	ou are gainj	fully emplo	yed.					
45. a. Does your work activ	vity correspo	nd to your	profession	al qualifica	tion?	-				
O yes (continue with question 46. a.)										
45. b. What applies to you (in connection with the previous question)?										
O am actually more highly qualified O have learned another profession										
O other:										
46. a Imagina yay ara lagking far a jah. Cayld yay igas fina washing in the administration of the state of th										
46. a. Imagine you are looking for a job: Could you imagine working in the administration of the state capital Dresden?										
O yes (continue with quest	ion 47.)			С) no					
46. b. Why can't you imagine working in the administration of the state capital Dresden?										
_										
								:		
47. Which nationality(ies) do you have? (multiple answers possible)										
□ German										
□ other (please specify) □										
48. In which country were you born?										
O from 1949 in the territory of today's Federal Republic of Germany (also GDR)										
O before 1949 in the Germ	nan Reich (e.	g. Silesia, E	ast Prussia)	or in the c	occupation zo	nes				
O in another country:										



49. Did one of your parents immigrate from abroad to the territory of today's Federal Republic of Germany after 1949?										
O yes O no										
<u> </u>										
50. What language do you normally speak in your family at home? (multiple answers possible)										
☐ German										
another language (please specify	/) <u>(1</u>									
51. a. How many people live permanently in your household (including yourself)? A household is defined as a group of people who live together and share a joint management. Shared apartment (WG) members are not part of the household.										
51. b. How many people are? (ii	actuding vourself)									
31. b. now many people are: (ii	one person	two persons	three persons	four persons	five persons or more					
under 3 years old	Ο O	O	O	O	O					
3 to 5 years old	0	0	0	0	0					
6 to 9 years old	0	0	0	0	0					
10 to 13 years old	0	0	0	0	0					
14 to 17 years old	0	0	0	0	0					
18 to 24 years old	0	0	0	0	0					
25 to 39 years old	0	0	0	0	0					
40 to 59 years old	0	0	0	0	0					
60 to 79 years old	0	0	0	0	0					
80 years old and older	0	0	0	0	0					
			1111							
52. a. Do you or a household member have an officially recognised disability?										
O yes										
52. b. Do you or a household member have a severely disabled person's pass? What is the nature of the disability?										
myself (multiple answers possible)										
☐ with a disabled person's pass		☐ epile	☐ epilepsy							
hearing impairment / deafness			internal disease							
□ walking disability □ mental illness										
mental disability			addiction							
□ visual impairment / blindness □ another disability										
another household member (multiple answers possible)										
☐ with a disabled person's pass		☐ epilepsy								
☐ hearing impairment / deafness	□ inte	☐ internal disease								
☐ walking disability		_	tal illness							
☐ mental disability		☐ addi	ction							
uisual impairment / blindness		☐ anot	☐ another disability							



53. Did you or a member of your household receive one or more of t	he following benefits in February 2024? (multiple answers possible)					
unemployment benefits (Arbeitslosengeld)	☐ citizen's allowance (Bürgergeld) — formerly unemployment benefits II (Arbeitslosengeld II) and social benefit (Sozialgeld)					
☐ housing benefits (Wohngeld) – rent or property subsidy	☐ short-time working allowance (Kurzarbeitergeld)					
$\hfill \square$ standard benefits (Regelleistung) according to the Asylum Seekers Benefits Act	☐ child benefits (Kindergeld)					
\square state child-raising allowance (Landeserziehungsgeld)	parental allowance (Elterngeld)					
\square care allowance (Pflegegeld) – help with care	☐ care benefits in kind (Pflegesachleistungen)					
\square relief amount (Entlastungsbetrag) for people in need of care	☐ integration assistance (Eingliederungshilfe) – for people with disabilities					
☐ basic income support (Grundsicherung) – in old age or in the event of reduced earning capacity	☐ vocational training allowance (Berufsausbildungsbeihilfe), student loan (BAföG)					
☐ assistance with living expenses	☐ "Dresden-Pass"					
☐ education and participation package (Bildungs- und Teilhabepaket)	□ none of the listed services					
household members in February 2024. If you are unable to provide the individual amounts, please enter at lease state the net amounts in euros after deduction of income and unemployment insurance. (If you do not receive one of the incomes, please enter a "0". Please re	capital gains tax, solidarity surcharge, health, long-term care and					
employment income from full-time employment or apprenticeship pa current allowances and supplements)	ay (including					
employment income from part-time work						
unemployment benefits, citizen's allowance (formerly ALG II), child-raising/parental allowance, early retirement/transitional old-age allotypes of retirement benefits, pension, sickness benefits, long-term cabenefits, housing benefits, basic security, social grants, vocational traallowance, BAföG, scholarship, military pay	re insurance					
other regular income (maintenance payments, advance maintenance interest on credit balances, income from letting/leasing, etc.)	payments,					
child benefits (Kindergeld)						
total net household income in February 2024						
55. Here you can make suggestions , proposals or requests to the city concern you in general.	y administration that are either related to this questionnaire or that					

Thank you very much for your participation in the citizen survey!

