



Dresden.  
Dresdner

## UNsure about INsurance?

Answers to questions  
about social security

# UNsure about INsurance?

## Got questions about social security?

At the Social Security Office's Insurance division, we can provide you with information on

- Pension insurance
- Accident insurance
- Health insurance
- Nursing insurance.

## Want to apply?

- For an old-age pension or pension information
- A survivors' pension or pension-rights adjustment
- Temporary disability benefits
- Statutory accident insurance benefits as a result of a workplace accident or occupational illness
- Health/nursing insurance or benefits or rehabilitation services, e.g. health resort treatment or participation in professional working life

We will help you lodge your application, clarify any problems, and immediately forward your application to the relevant service provider.

## Contact us for the following matters:

- Are you **divorced** and need to arrange account clearance for **pension-rights adjustment**? We will help you out.
- Don't know whether you already meet the **pension entitlement requirements**? We will use your social-security documents to check past pensionable periods.
- Due to make a statement on a **pension-insurance, health-insurance, accident-insurance or nursing-insurance matter** as part of a **hearing**? We will help you out.
- **Don't have proof of social security** for past pension account clearance? We will investigate for you.
- Want to exercise your **right to choose a health fund**? We will give you the necessary information.

## Want to know what other services we offer?

- We provide free **certification** of documents to be submitted to social-security providers.
- We receive witness statements and affidavits.
- We inform you of options to earn extra income in addition to your pension.
- We attend to requests for administrative assistance.
- We clarify the facts relating to workplace accidents and occupational illnesses, and investigate these for you.
- If your service provider has sent you an objection notice or other notice, we provide you with information, collect your appeal, **objection** or **complaint**, and immediately forward this to the relevant authority for it to decide.
- Upon request, we can also provide free social-security brochures.

## How to contact us

- If writing to us: Landeshauptstadt Dresden / State Capital Dresden Sozialamt /Social Security Office Insurance Division Postfach 12 00 20 01001 Dresden Email [versicherungsamt@dresden.de](mailto:versicherungsamt@dresden.de) F acsimile (03 51) 4 88 48 83

- If calling us: Telephone (03 51) 4 88 48 41

- If coming in person: Glashütterstraße 51 (wheelchair-accessible) 01309 Dresden 1rd floor, room 110 By train 4, 10 or bus 61: Pirnaischer Platz or Deutsches HygieneMuseum stops

Consultation hours  
Tue, Thu 8am–12pm and 2–6pm  
Mon, Wed, Fri by appointment  
Please book in advance.  
You'll avoid waiting times,  
and find out beforehand  
which documents need to be  
brought along.

## **Imprint**

Publisher:

Landeshauptstadt Dresden / State Capital Dresden

Sozialamt / Social Security Office

Telephone (03 51) 4 88 48 61

Facsimile (03 51) 4 88 48 28

Email [sozialamt@dresden.de](mailto:sozialamt@dresden.de)

Amt für Presse- und Öffentlichkeitsarbeit / Media Relations & PR Office

Telephone (03 51) 4 88 23 90

Facsimile (03 51) 4 88 22 38

Email [presse@dresden.de](mailto:presse@dresden.de)

Postfach 12 00 20

01001 Dresden

[www.dresden.de](http://www.dresden.de)

Central authorities' switchboard 115 – We love questions

Editors:

Ramona Dahm, Ina Richter

Cover photo and overall creation:

[designXpressdresden](http://designXpressdresden.de) – advertising agency

18th (updated) edition, May 2019

Electronic documents with a qualified electronic signature may be submitted via a form. Emails sent to the State Capital Dresden may also be encrypted with an S/MIME certificate or sent securely via DE-Mail. For more information on this, visit [www.dresden.de/kontakt](http://www.dresden.de/kontakt). This information material is part of the State Capital Dresden's public relations. It must not be used for election advertising. Parties may, however, use it to inform their members.

[www.dresden.de/wegweiser](http://www.dresden.de/wegweiser)