



What to do in case of an evacuation

Information for citizens



Evacuation – what does that mean?

In certain emergency situations, it may become necessary to evacuate a corresponding area of the city. This means that all persons must leave the endangered area as quickly as possible. Similarly, no-one is allowed to enter the evacuated area. Such evacuations serve to ensure your safety and apply temporarily until the danger has been averted and restrictions can be lifted.

Follow the instructions of the emergency services

Follow all instructions given by members of the emergency services who are coordinating the evacuation. Their task is to clear the designated danger zone with a minimum of delay. You can rest assured that everyone involved is doing their best to keep the duration of the evacuation as short as possible.

Where can I find information?

Am I actually within the evacuation area and thus affected? Where can I stay, if necessary? Who can provide assistance? And how do I find out when the all-clear has been given? Answers to these and other questions can be obtained by calling the citizens hotline of the City of Dresden, which is activated for this purpose in emergency situations. Pay attention to the news media, especially the radio, as well as announcements distributed via the Internet. Please remember, however, that such emergency situations are very complex. Things may change at short notice and it is usually only possible to give a very rough estimate of when the danger will be over and you can thus return to the evacuated area.

- Citizens hotline Telephone (03 51) 4 88 76 66
- Internet www.dresden.de

Think about your neighbours

Are there persons in need of assistance among your neighbours. If so, inform the emergency services accordingly – preferably by speaking to a member of the emergency services at the scene, alternatively by calling 112.

Examples of evacuations due to the discovery of explosive ordnance in recent years

- 7th February 2024**
Pieschen/Übigau: Washingtonstraße
2.700 persons
- 14th and 15th September 2023**
Pieschen/Übigau: Washingtonstraße
2.700 persons
- 14th April 2023**
Plauen/Südvorstadt-West: Zwickauer Straße
15.000 persons
- 5th and 6th October 2022**
Altstadt/Friedrichstadt: Friedrichstraße
3.300 persons
- 12th and 13th November 2021**
Altstadt/Friedrichstadt: Fröbelstraße/Semmelweisstraße
7.400 persons

Where should I go in case of an evacuation?

- Individual accommodation:
In your own interest, please consider first whether you can stay with someone who lives outside the evacuation area, for example a relative, friend, acquaintance or work colleague. An allotment garden or weekend home is another possibility. You are naturally also free to move into a hotel or guest house at your own expense.
- Official emergency shelters:
If you have no possibility to arrange temporary accommodation yourself, you can go to an official emergency shelter. As a large number of persons may be affected by an evacuation, the City of Dresden organises such shelters in sports centres, schools and the like. They provide warm and dry accommodation with adequate sanitary facilities, and representatives of the emergency services are on hand with information. Emergency shelters are an offer. You are not obliged to go to a shelter.

What should I take with me?

The following items which belong in an emergency pack:

- Passport and/or ID card, health insurance card, important personal documents
- Personal medicines and toiletries, spectacles
- Money, bank or credit cards, mobile phone, personal telephone numbers
- Food and drinks for at least twelve hours
- Blanket or sleeping bag, possible a camping mat, extra clothing as appropriate for the time of year
- Materials to help pass the time, such as magazines, books, games, radio or music player with earphones
- Hand or head torch
- For children additionally a cuddly toy, pillow, games, books, possibly sweets

Do I have to report to the authorities?

You are not required to report to the authorities when you leave the evacuated area. You can move freely anywhere outside the restricted zone, e.g. do personal shopping, visit a restaurant or cinema, move into temporary accommodation of your choice or even leave the city, where appropriate. You cannot return to the evacuated area before the official all-clear is given, however. To avoid unnecessary worry on the part of friends and relatives, you should inform them about your situation as soon as possible.

How must I leave my apartment?

In short: As usual. Ensure that all lights and electrical appliances, e.g. radio and television, are switched off. Close the windows and also lock your front door in the normal way when you leave. If you have pets, ensure that they have sufficient food, water, etc. for the time of your absence. Only take pets with you if they cannot be left alone for the next few hours.

How should I leave the evacuation area?

You are free to choose how you leave the evacuation area. You can walk, cycle or use a motor vehicle. If you intend to use public transport, you should take into account possible timetable changes and route diversions due to the evacuation. For details, contact the public transport provider.

Transport will be organised for those persons who need assistance to reach an emergency shelter due to the distance or for health-related reasons. The transport will usually depart from central meeting points. Waiting times cannot always be avoided. Please remain patient. Members of the emergency services can point you to the nearest meeting point. Return transport from the official emergency shelters will also be provided once you are able to return to the evacuation area.

How do I find out when the all-clear has been given?

Via the news media, online announcements, the citizens hotline or members of the emergency services at the scene.

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Electronic documents with qualified electronic signature can be submitted via a form. In addition, E-Mails to the City of Dresden can be sent encrypted with S/MIME-certificate or via DE-Mail. More information can be found here: www.dresden.de/kontakt. This information material is part of the public relations service of the City of Dresden. It is not to be used for political and campaign advertising. Political parties, however, are allowed to use it to inform their members.



Scan the QR-Code to get more tips on personal precautions and correct behavior.